

Customer Self Service Account Set Up

By receiving this document, you are on your way to being able to access your order information, invoice information and much more. Please click on the link below and follow the instructions.

<http://customer.franklin-electric.com>



The screenshot shows the Franklin Electric logo at the top left. Below it is the text "Franklin Electric". Underneath is the heading "Customer Self-Service Center". Below that is a "Login" section with a form containing "User Name" and "User Password" input fields, and a "Login" button with a user icon. At the bottom of the form area, there are two links: "[Forgotten your password? Enter User name and click here](#)" and "[Need a User Name? Click here to request User Name and Password](#)". An arrow points from the text "Click here" below to the second link.

Click here
to sign up for a user name

This link will bring you to the Registration Information screen. This is where you will fill out the required fields to set up your new account.

Customer Self Service

Registration Center

Please fill out the form below. Fields labeled with a red asterisk (*) are required.

Registration Information

Business Unit :

*Desired User Name :

*First Name :

*Last Name :

Position :

Company :

*Address :

*City :

*State :

*Zip Code :


*Country :

*Phone :

FAX :

*Email :

Additional Comments :

*Validation :


(Note: If you cannot read the numbers in the above image, reload the page to generate a new one.)

Please note that your Desired User Name can not exceed 10 characters.

Once you click submit, this request will be sent to the FELE-WTS Customer Self-Service Inbox for completion. You will receive an e-mail notification from Nikki Edmondson (**nedmondson@fele.com**) advising your account is set up as well as providing your designated User Name and Temporary password.

Once you are logged into the Customer Self Service system, click on Web Account Set Up and change your password. From this screen you can also make changes to your contact information. Your registration completion establishes you with a "Super User" account. From there you have the capability to authorize additional users, called "Sub Users". You are in control of the access to the account information this service provides.

If you have any questions, please contact Nikki Edmondson at **nedmondson@fele.com** or any one of our Internal Customer Support representatives. We will be happy to assist wherever possible.

Your Franklin Electric Customer Support Team

1-800-809-1392